

Health and Social Services

ANNUAL REPORT



**For the Year Ended
March 31, 1990**

Annual Report

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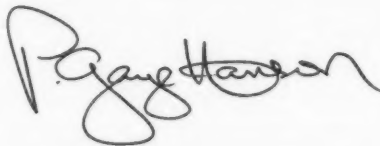


May, 1991

Honourable Joyce Hayden
Minister
Health and Social Services

Annual Report
Department of Health and Social Services

I am honoured to present you with the Annual Report for the
Department of Health and Social Services for the fiscal year ended
March 31, 1990.

A handwritten signature in black ink, appearing to read "P. Gaye Hanson". The signature is fluid and cursive, with the first letter "P" being large and stylized.

P. Gaye Hanson
Deputy Minister

Minister's Message



On April 1, 1991, we announced a name change for the Department of Health and Human Resources. From that date on, we have been known as the Department of Health and Social Services.

It is under our new name that we move ahead to face the challenges of the 90's and beyond. Our greatest challenge will be planning for the future while maintaining services today.

While our name has changed, the focus of the department has not and we continue to deliver quality services.

We all depend on the Department of Health and Social Services in many ways ... from health care insurance to social assistance to safe places programming to youth services, counselling and seniors services.

We all benefit from our investment in healthy communities.

A handwritten signature in cursive script that reads "Joyce Hayden".

Joyce Hayden
Minister



Deputy Minister's Message



I am pleased to present the 1989/90 Annual Report for the Department of Health and Social Services.

Until April 1991, the department was known as Health and Human Resources. You will note however, as you read through this report, that we have referred to the department by its new name throughout the report.

The period which this report covers was a busy one for the department as we continued to work towards the design of a new health and social services system that will serve the needs of the Yukon people now and into the next century.

During 1989-90, many of our efforts were directed toward promoting and improving the health and social well-being of individuals and families in the Yukon. This included continued efforts during the second year of a four year Child Care Strategy to ensure quality care for all Yukon children. The department dedicated a great deal of time and effort to creating a strategy to combat family violence in the territory and provide support to families in crisis.

We introduced a new Hospital Act and began initial consultation on a new Health Act, in preparation for changes in health care delivery in the Yukon.

Improving the health and social well-being of individuals, families and communities remains this department's long-term commitment.

Together, with the people we serve, we are working for a healthier future.

P. Gaye Hanson
Deputy Minister



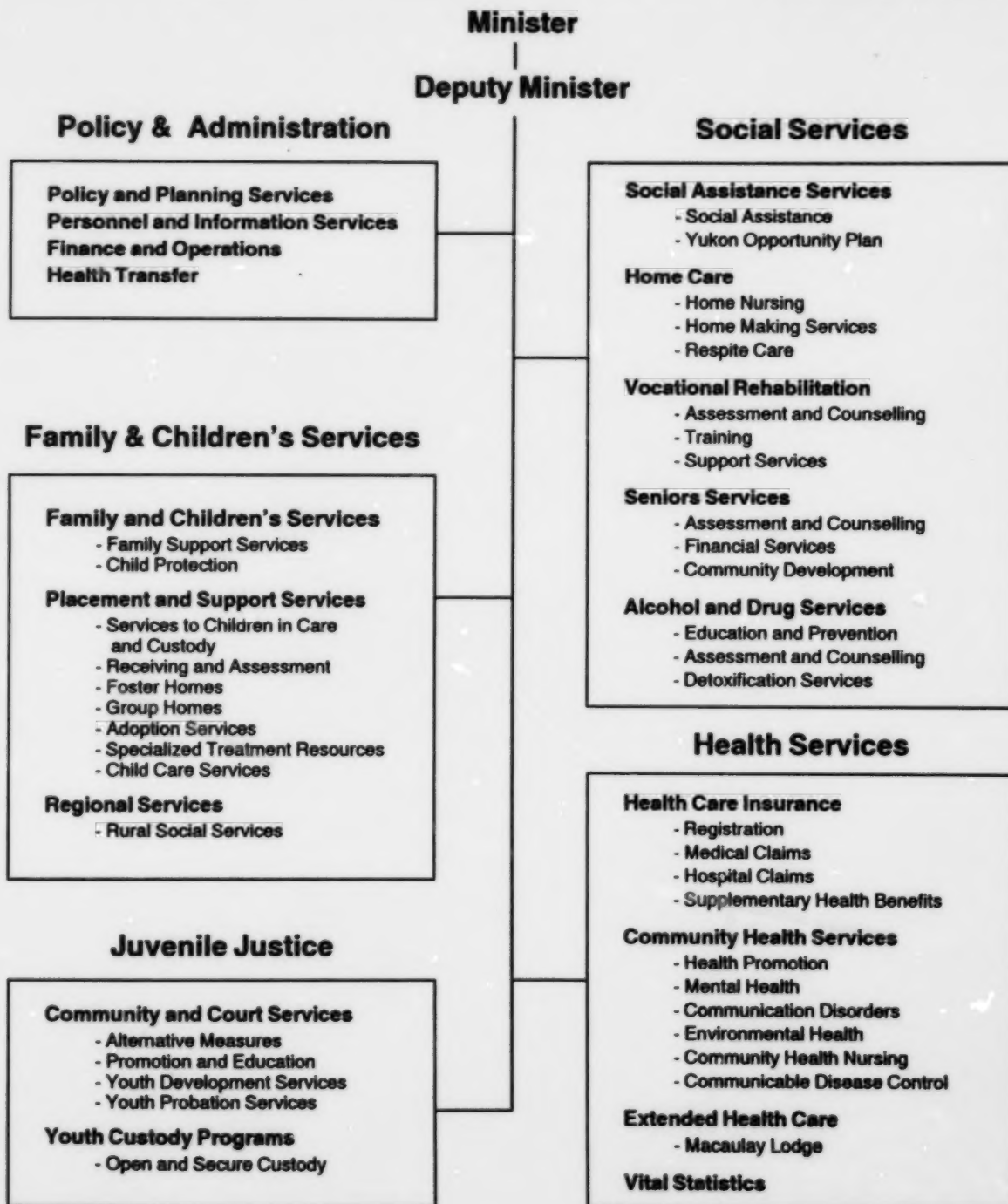
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Organization



Policy & Administration



The Policy and Administration Branch is composed of three permanent and one temporary unit. These divisions provide planning, financial, operational, personnel and information services in support of the development and delivery of departmental programs.

Policy & Planning Services

The Policy and Planning Services unit carries out policy and program research and analysis, planning, option development and evaluation. This service is provided either directly or in the form of assistance to the other branches within the Department of Health and Social Services.

In May of 1989, ministers and officials from every province and territory in Canada attended an annual Ministers of Social Services Conference in Whitehorse. This was the first time the conference was held in the Yukon. The Policy and Planning unit coordinated conference organization, agenda planning and agenda development, and provided support services during the event. The unit also provided support to the Yukon chair of the Provincial/Territorial Deputy Ministers of Social Services Conferences and participated at the senior officials' level in provincial/territorial and federal/provincial/territorial policy forums addressing issues in the national social policy agenda.

A 14-member Health and Social Services Council was established in March, 1990 with the assistance of the policy unit. The Council advises the government on social service, health and justice issues, and the social aspects of education.

The unit provided support throughout the development and implementation phases of the Child Care Strategy and assisted in the development and introduction of the Child Care Act in January 1990. In addition, data analysis, examination of variables and testing of alternatives was carried out to enhance the Child Care Subsidy Program.

The Yukon's new Mental Health Act was introduced in February, 1990. This act guarantees that patients will receive the care and protection they require. The Policy and Planning Branch developed alternative models and participated in the consultations during the development phase. The policy unit also assisted with the initial consultations and mail-out on a new Health Act for the Yukon.

Support was provided during the initial developmental stages of the Mayo Community Resource Pilot Project which was established to explore practical ways to integrate and coordinate the various local health, social, justice and education services at the community level. The Yukon and federal governments, First Nations and municipalities participated.

Finance & Administration

This unit is responsible for processing departmental expenditures and revenues, providing budget support service, advice and assistance to all divisions of the department, and maintaining performance management systems.

This year the unit continued a process of cost-sharing area identification intended to maximize and effect recovery of prior-year claims under so-

cial services cost-sharing agreements. This initiative is expected to be completed in 1990/91.

This year the unit also coordinated the renovation and relocation of the Social Services Branch office in Whitehorse in order to improve access to the public. The Carmacks and Teslin offices moved to new locations in November, 1989.

Personnel & Information Services

This unit provides operational support to all program branches in the management of their human resources and in the development and delivery of information services. It also provides analysis of statistical information.

A new case management information system was developed to record information on young offenders. Information Services assisted in the development of this system and continues to provide system support.

In conjunction with the Policy and Planning unit, "Pulse", a departmental newsletter, kept personnel aware of issues within the social services and health fields.

Ongoing support was provided during the Health Transfer negotiations in the form of job description development and preparation for all positions at the Whitehorse General Hospital.

Health Transfer Development

The Yukon government participated in tri-partite meetings with the Federal Government and the Council for Yukon Indians throughout 1989/90, with the objective of developing a Framework Agreement leading to the transfer of responsibility for health service delivery. This agreement would outline the process and principals by which this transfer would occur.

Phase I of the process includes the transfer of the Whitehorse Gen-

eral Hospital, to be operated under the governance of a board. The Hospital Act was passed in December, 1989, by the Yukon Government Legislative Assembly.

Discussions and studies continued for Phase II, the transfer of community health programs. Work plans, time lines and committee terms of reference were developed for both phases of the transfer.

Family & Children's Services



The Family and Children's Services Branch provides services, support systems and community resources designed to strengthen the well-being and potential of Yukon families. Many families are affected either directly or indirectly by the activities of this branch.

Operating under the authority of the Children's Act to protect children, the branch endeavours to reduce family violence, child abuse and neglect, and to take children into care when the need arises.

Particularly notable in 1989/90 was the implementation of an extensive family violence initiative which included support for the development of safe places and shelters, as well as support and treatment services. This initiative is addressed in greater detail on pages nine to 12 of this report.

Ongoing initiatives intended to improve the quality, accessibility and affordability of child care services outlined in the Yukon Child Care Strategy also continued in 1989/90.

Additional measures to increase the participation of Indian people in child welfare matters were undertaken and additional placement options in the Indian community for children-in-care were pursued.

Financial support for the Child Development Centre and Yukon Family Services was significantly increased to assist in the expansion of these important community-based services.

Family & Children's Services

The goals of this unit include ensuring availability of family support and the delivery of programs designed to reduce family violence, child abuse and neglect. While care and custody for children in need of protection is provided, Family and Children's Services also works toward strengthening the family unit through initiatives such as the Family Support Program, thereby reducing the need to take children into care.

Significant progress toward fulfillment of the goals of the Child Care Strategy was achieved. During the summer of 1989 interested parties were consulted on the creation of a comprehensive child care act. This

new act was developed and presented to the legislature in January of 1990.

The scope of the Child Care Capital Development Program was broadened to provide funding for pre-school programs, school-age programs, organizational support, start-up operating expenses, and for the purchase of equipment required by children with special needs.

Continued financial support for family counselling and effective parenting skill development was provided to the Yukon Family Services Association. Additional family support services including a French language day care and a Teen Parent Access to Education program were in-

roduced. As well, a new Family Support Program Coordinator position was developed.

Child Care Subsidy was enriched in 1989/90, and now also recognizes the cost-of-living differences between communities.

Placement & Support Services

The Placement and Support Services unit has responsibility for a number of distinct but related services delivered by several sub-units. It coordinates placement of children taken into care and custody, and provides specialized assessment and treatment services for children at risk.

It promotes, coordinates and provides counselling, support, placements and specialized services for children and their families to ensure proper care for the children and to enhance the functioning of the family and care-givers.

A Receiving and Assessment Centre for short-term and emergency placements is provided, as are foster homes, group homes and adoption placements. A review of children's services facilities was completed and a long-term plan for receiving and group home services was implemented.

In September 1989, the Department commenced a broad ranging review of foster care in the Yukon. The mandate of the review committee extended to the consideration of standards for foster care, an assessment of the rates paid to foster parents and foster parent recruitment and training.

FAMILIES RECEIVING COUNSELLING & SUPPORT SERVICES

	1987/88	1988/89	1989/90
<i>Whitehorse</i>	150	167	136
<i>Regions</i>	142	130	105
<i>Total</i>	292	297	241

Child Abuse Treatment Services

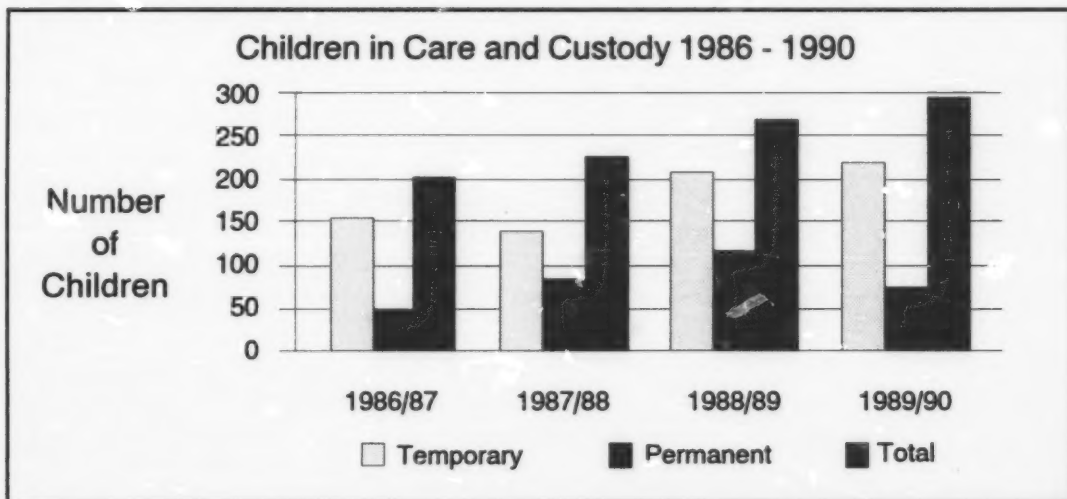
A three-year project was introduced in October 1989 to provide treatment services to child victims of sexual and physical abuse. During the first six months of operation, program guidelines were developed, group leaders were identified and training sessions initiated. Other activities included the introduction of a group treatment program for sexually

abused children in January 1990, in which 11 children participated. A conference dealing with "The Sexually Abused Child in Foster Care" sponsored by the Canadian Child Welfare Association was held in Whitehorse in February 1990. The Child Abuse Treatment Co-ordinator participated by facilitating one of the workshops.

Services to Children in Care and Custody

This unit provides a full range of services to meet the needs of children in temporary or permanent care, including food, clothing, education, medical care and counselling. Special services or treatment required to meet the mental, emotional and physical needs of these children are also provided.

Child protection referrals for child sexual abuse have increased over the last three years as have the number of cases with serious disturbance levels. The number of children in care rose from 159 in March 1989 to 187 in March 1990, reflecting trends reported across the country.



Adoptions

The Adoption Unit provides a variety of pre-adoption services to children and families including assessment, group and individual counselling, training and support. Once a placement is completed, post-adoption counselling, assessment and support continues to be provided to the family. Adult adoptees and their birth parents may receive disclosure and reunion information as well as counselling.

During 1989/90, four agency, seven private and five step-parent adoptions were completed. Eleven families made use of post-adoption

services, and 44 adoption disclosure cases were addressed.

Efforts were increased in cooperation with Indian families and First Nations to successfully place Indian children who are available for adoption or who require care, and an additional Native Placement Worker position was established.

Events were sponsored during National Foster Week and new brochures on fostering and adoption disclosures helped raise public awareness of the programs delivered through the Adoptions unit.

Child Care Services

In January 1989, "Working Together", the Yukon's Child Care Strategy, was tabled in the legislature. The paper established a four-year plan for the development of child care services in the Yukon. During this, the first year of the plan, the Yukon government made significant progress in carrying out this strategy.

The Child Care Capital Development Program provides grants to assist with capital costs related to the creation of new licensed services and the improvement of existing services. This program was used to support a number of new licensed non-profit child care services. Some 116 new spaces were created in Whitehorse with an additional 10 new spaces in other communities. The 1989 objective of creating 100 new spaces was exceeded.

The scope of the Child Care Capital Development Program was broadened to provide funding for school-age and pre-school programs, organization support, start-up operating capital and equipment purchases. Three pre-school programs and a 36-space school-age program received assistance.

The introduction of an enriched Child Care Subsidy Program increased the number of eligible fami-

lies and recognized the cost-of-living differences between communities.

The funding base for the Child Development Centre was increased in 1989/90, and the scope of activities was broadened to include a number of new services. A territory-wide child development service was started for special needs pre-school children in three communities. A model classroom was established at the Centre to integrate children with special needs with non-handicapped children. This classroom will be used for training child care workers and parents. In September 1989, the Child Development Centre was relocated to a new facility.

An early childhood development course was offered at Yukon College on a full-time basis, and introductory early childhood development courses were offered in Dawson City and Faro.

Manuals were developed to assist family day home and child care centre operators with the licensing process and to help in the establishment of after-school care programs.

After consultation with interested parties during the summer of 1989, a comprehensive new Child Care Act was prepared for presentation to the legislature.

Regional Services

The Regional Services unit offers a range of integrated social service programs to Yukoners residing in rural communities. These programs provide social assistance, institutional and home care support to seniors, juvenile justice, alcohol and drug services, adoption, family support, child protection services and services to children in care and custody. The objective is

to provide coordinated, appropriate and responsive social services and to foster community development in rural Yukon.

The Regional Services unit in the Northern Region in 1989/90 was administered from Dawson City and includes the communities of Old Crow, Dawson City, Mayo, Elsa, Faro, Ross River and Pelly Crossing. Southern

Region administration was delivered from Watson Lake and includes the communities along the north Alaska Highway, the Klondike Highway to Carmacks, Teslin, Carcross, Watson Lake and Upper Liard.

The unit continued the process of devolving the delivery of social services to First Nations during the 1989/90 fiscal year. Champagne Aishihik Social Services Society entered into a three-year agreement with the department, signalling the end of the pilot project phase. The unit also met with First Nations in other regions to test interest in the development of similar service delivery arrangements.

The Mayo Community Resource Pilot Project was initiated to develop community-based delivery of integrated health and social services. A project steering committee was locally selected in December 1989, and work commenced in January 1990.

The pilot counselling project in Watson Lake delivered under an agreement with Yukon Family Services was extended through 1989/90 and expanded to Dawson City and Faro in December. In addition to a social work training position in Carmacks,

two new native social worker training positions were created in Ross River and Old Crow in order to recruit and train local persons in the delivery of departmental programs. The Ross River initiative was funded by the "Priority Employment Program" of the territorial Public Service Commission, while Carmacks and Old Crow received funding through the federal government's Northern Careers program.

Start-up support and assistance was provided to the Liard Basin Task Force on Alcohol and Drug Abuse Prevention, and a Wilderness Treatment Program for young offenders was delivered near Dawson City in the summer.

Funding for the Child Development Centre was increased in order to deliver outreach programming to outlying Yukon communities. These communities included Dawson City, Pelly and Carmacks.

The Regional Services unit also continued the process of regional social service worker professional development with particular attention to enhancing child protection skills and dealing with child abuse cases.

Family Violence



Pressure over the past 10 years has escalated across Canada for governments to deal effectively with the issue of Family Violence.

Family violence is a serious problem which carries both social and economic costs. It includes physical assault, intimidation, mental or emotional abuse, sexual abuse, neglect, deprivation and financial exploitation. Women, children, youth, the elderly and people with disabilities are the most frequent victims.

A report commissioned by the Yukon government published many recommendations to address the issue. In 1988, the departments of Justice, Health and Social Services, Women's Directorate and Education formed an inter-departmental working group to deal more effectively with family violence. Initiatives have been undertaken by various departments, a policy paper was developed, and a Family Violence conference was held.

The Yukon is one of the first provincial/territorial jurisdictions in Canada to develop a comprehensive written policy on this issue. The policy reinforces the development of a consistent, coordinated government response.

The goal of the Yukon government's strategy on family violence is to reduce the incidence and tolerance of community and family violence in the Yukon and lessen the impact of such violence on the individual victim, the non-offending family and the community.

Principles

The following principles form the basis of the government's philosophy regarding family violence:

- All persons have a right to security and protection under the law.
- All persons have a right to live free from violence and abuse.
- No person should be forced to remain in a violent or abusive situation because of a lack of alternatives.
- Changes in society's attitude and behaviour towards women, children, people with disabilities and the elderly are essential to the elimination of family violence.
- Individuals have the right to obtain information and make choices about their own life decisions. Others have an obligation to respect individual's choices.
- Safety and assistance must be available for those suffering from, or threatened with, violence and abuse.
- The integrity of the family requires that each individual family member be assured protection from harm.
- The offender is accountable for his/her abusive behaviour.
- Counselling and support should be available to victims, non-offending family members, offenders and other community members affected by family violence.

Initiatives

In June 1989, the Safe Places Program was announced. This program is the first of several family violence initiatives. It provides start-up capital and operating grants to groups offering safety and support to battered women in their own communities, and enhancement grants to transition homes, multi-purpose shelters, safe environments and second stage housing.

The grants helps communities establish multi-purpose shelters or safe environments where victims can stay for short periods of time. Funding is also available to help groups develop proposals and for operating and maintaining the safe place. Groups may also apply for funds to hold a conference to promote coordination between safe places.

The objective is to see communities develop solutions to family violence that will meet their unique needs. Standards for the operation of safe places have been developed to ensure quality service and basic safety.

Eligible sponsors include non-profit societies, First Nations and municipalities. Projects which involve coordination of local services and multiple party-funding arrangements are given a priority for funding.

In 1989/90, the Safe Places Program assisted community groups in Old Crow, Dawson City, Mayo, Faro, Teslin and Watson Lake complete needs evaluations, organize core support groups and develop proposals. A Dawson City shelter has been in operation since 1988, and the Whitehorse Transition Home Society continued to provide services at "Kaushee's Place".



An inter-departmental committee worked together to develop a multi-year Public Awareness Strategy on family violence prevention which emphasizes the co-ordinated approach to family violence (linking the efforts of Health and Social Services, Justice, Education and the Women's Directorate).

The Public Awareness Strategy complements the government strategy on family violence. It targets a territory-wide audience with different cultural backgrounds and literary levels.

A Child Abuse Treatment Group program was initiated in January 1990, to provide support/treatment to sexually abused children. Four eight-week children's groups run by trained, experienced facilitators now operate in Whitehorse three times per year. The program will be expanded to rural communities during the second phase of implementation.

Youth Treatment and Prevention programs including sex offender treatment, anger management and teen support groups were also developed.

In addition, non-offending parent's groups, groups to assist adult child-victims of sexual abuse, and out-reach services to targeted rural communities were introduced.

Work toward the development of departmental and inter-agency Protocols for reporting and investigating child abuse began in August of 1989.

In January 1990, Yukon Family Services was contracted to deliver itinerant Family Counselling services to Watson Lake, Faro and Dawson City twice monthly.

Juvenile Justice



The Juvenile Justice Branch provides and supports the development of services and resources in Yukon communities to facilitate the rehabilitation of young offenders. These services are delivered in a manner that encourages community involvement and responsibility for youth crime prevention.

Pre-court services are offered which include crime prevention activities and development of community-based alternatives to the court process. Reports and assessments for use by the court before a youth is sentenced are prepared. Post-dispositional services including supervision of youth on community-based sentences for probation, community work treatment groups, and/or counselling are offered.

Juvenile Justice also handles custody services which include secure custody at the Na Dli Secure Detention Youth Centre, and open custody provided in group homes in Whitehorse.

An automated record-keeping and statistical information system on young offenders was developed in 1989/90. The number of young offenders served increased slightly to 279, as did the proportion of male young offenders.

Community & Court Services

The Community and Court Services unit provides supervision and counselling to young offenders in order to develop their potential as productive community members. Youth Probation Services enforces the direc-

tions of the Youth Court. The youth worker role is performed by regional social workers throughout the territory. Day programming is offered for young offenders and youth in conflict with the law.

Alternative Measures

Volunteer community diversion committees provide pre-judicial alternatives for dealing with young offenders. These committees recognize that although young offenders must take responsibility for their illegal behaviour, they also have special needs and require guidance and assistance. Alternatives to detention include community service work and/or restitution payments to the victim, community service, crime prevention or driver education and counselling. This year

new committees were established in Dawson City, Old Crow, Ross River and Carmacks.

The media campaign intended to inform the public of alternative measures programming and to recruit volunteers for diversion committees continued during 1989/90. Positive public involvement and support has been received with up to 20 people in Whitehorse joining in program participation.

Promotion and Education

Numerous educational activities were promoted and delivered at the community level, with programs and services aimed at a reduction in the incidence of youth crime. Workshops for first-time offenders such as shoplifters were developed and delivered. Counselling was made available to youths and their families for anger management, alcohol awareness and for treatment of teenage sexual offenders.

Crime prevention presentations were made in Whitehorse schools and at Yukon College and the efforts of the Whitehorse Teen Centre were sup-

ported through contributions toward rental of the premise of nearly \$17,000.

The Fine Options Program offered young offenders the alternative of working off fines imposed by the court through community service at a predetermined hourly rate.

A wilderness program operated jointly by the government and the Kwanlin Dun First Nations was again offered as an alternative to open custody. Placements were available in Dawson City, Mayo, Teslin and Whitehorse.

Youth Custody Services

This service operates custodial and non-custodial residential programs in Whitehorse and is responsible for the licensing of all residential programs in the territory. Custodial

The objective is to provide developmental residential programs and custody options aimed at the rehabilitation of young offenders and the protection of society.

Secure custody and detention services are provided at the Na Dli Young Offenders Facility, which opened in October 1989. Open custody is provided at a department staffed group home in Whitehorse.

Non-custodial residential programs are provided in Whitehorse at five sites. Services include a Receiving Home, stabilization unit for emotionally disturbed children, a specialized "foster care" group home for young children and two group homes for teenagers.

Continued enhancement of day programming (Raven's Wing) for young offenders and youths in conflict with the law was provided. This alternative education program is operated and supervised as a joint venture between the Family and Children's

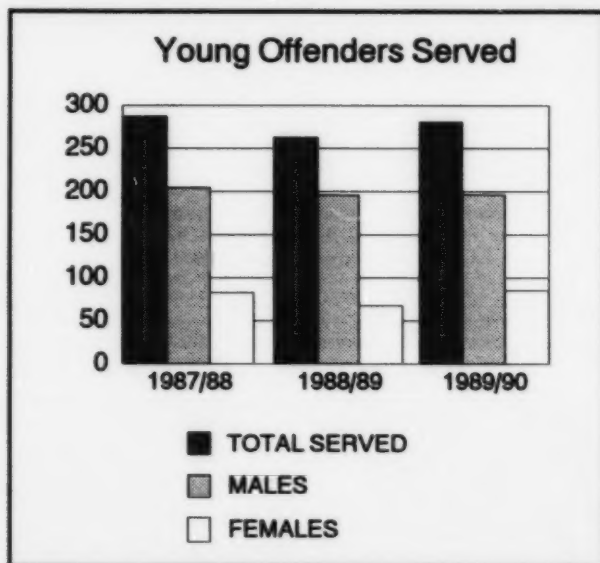


services include open, secure and detention programs including life skills, work experience, academic, drug and alcohol counselling, anger management and cultural awareness.

Services Branch and the Department of Education.

Plans are under way for an integrated day treatment program that would provide services to children and youth who require specialized re-

sources and help. Outside of Whitehorse there are a variety of residential programs that are monitored and reviewed by Youth Services to ensure that they meet minimum standards of residential care.



Social Services



The Social Services Branch consists of five units. These programs are established to ensure that Yukon people with disabilities or low incomes, senior citizens and individuals struggling with substance abuse addictions have the opportunity to achieve an acceptable standard of living within an independent environment. These units include: Social Assistance Services, Home Care, Seniors Services, Vocational Rehabilitation, and Alcohol and Drug Services.

The assistance provided may be in the form of financial support for basic or special needs; information, counselling, education and training; and substance abuse services for prevention, treatment and counselling.

Social Assistance Services

Income assistance sufficient to meet the requirements of Yukon people in need (as defined by the Social Assistance Act) is provided through the Social Assistance Services Program. The 1989/90 annual review of social assistance rates for basic needs resulted in a seven per cent increase in Whitehorse, a 15 per cent rate increase in Old Crow, and an overall increase of eight per cent in all other Yukon communities.

Vehicles such as the Yukon Opportunities Plan provided information, counselling and supportive outreach services to enable Yukon people to gain access to employment and learning opportunities.

Operational funding was also provided to the Yukon Women's Transition Home Society (Kaushee's House) for emergency and second stage housing for battered women.

YUKONERS RECEIVING SOCIAL ASSISTANCE

Individuals

	1987/88	1988/89	1989/90
<i>Whitehorse</i>	1671	1487	1375
<i>Regions</i>	643	554	474
<i>Total</i>	2314	2041	1849

Services to Seniors

A variety of services and programs is available to Yukon senior citizens. Support in the form of income assistance enables seniors to maintain an acceptable standard of living as well as to gain access to independent living options. Financial support is also available for basic and special needs. Income supplements assist low-income seniors, while the Pioneer Utility Grant partially offsets the cost of residential utilities.

The Services to Seniors unit fosters awareness and community involvement with the delivery of services to senior citizens by providing information and developing educational and gerontological resources. Counselling and assessment programs determine the type of services appropriate for individual seniors and assist in locating and securing appropriate support.

Home Care

The Home Care Program, which became fully operational in 1988/89, provides home-based services to seniors, patients recovering from acute illnesses and chronically or terminally ill persons. It is intended to maximize the level of independence while minimizing the effects of disability and illness. It provides and coordinates a continuum of care through assessment, instruction and the provision of supportive, therapeutic and palliative services.

This year the Home Care Program utilized its delegated hiring authority to recruit home support workers throughout the Yukon. Thirteen home support workers were employed in Whitehorse and 25 in the communities. As a result, service

hours increased by almost 70 per cent from 8,000 in 1988/89 to 13,536 in 1989/90. The number of Home Care clients in the Yukon increased from 77 in 1988/89 to 108 in 1989/90.

The Home Care Program also provided funding to support the Yukon Hospice Society, an organization which often works closely with this unit and its clients in the provision of care to persons with terminal illnesses.



Alcohol and Drug Services

The objective of Alcohol and Drug Services' (ADS) programming is to provide comprehensive services which promote public awareness and reduce the incidence of alcohol and drug abuse in the Yukon. These services include education, prevention, assessment, counselling and treatment.

Assistance in the form of assessment and counselling helps individuals and families deal with the problems related to substance abuse. ADS programs also develop treatment plans, facilitate problem solving, improve the treatment and support skills of substance abuse workers, and identify support systems available to Yukoners. Education and program promotion activities help foster community awareness and understanding and encourage community involvement in the development and delivery of community-based support initiatives.

Yukoners have access to residential treatment facilities both inside and outside the territory. The Crossroads Treatment Centre provides residential treatment with the assistance of Health and Social Services, the Na-

tional Parole Service and the National Native Alcohol and Drug Abuse Program (NNADAP). Detoxification Services provides voluntary, non-medical detoxification assistance to individuals in rehabilitation.

Public awareness and professional development workshops delivered in 1989/90 focused on how families are effected by alcoholism with particular attention to children and adult-children of alcoholics. Teen therapy groups, initiated during the previous year, were also delivered successfully.

Alcohol and Drug Services continued to chair the Ministerial Advisory Committee on Substance Abuse. ADS also participated as a member of the Federal, Provincial and Territorial Advisory Committee on Alcohol and Drug Problems for promotion of the National Drug Strategy.

Alcohol and Drug Services also participates in the work of the Yukon Regional Advisory Board for NNADAP, which strives for better programming and improved coordination of alcohol and drug services for First Nations people in the Yukon.

Vocational Rehabilitation Services

The Vocational Rehabilitation Services unit (VRS) coordinates the delivery of vocational and support services to Yukon people with physical and/or mental disabilities. These services are provided to maximize self-sufficiency and independence. They include assessment and counselling, development of rehabilitation plans, residential and support services, vocational training, and restorative and remedial services. In 1989/90, 87 clients received assistance through these programs.

Financial support is available to assist individuals undertake and participate in a vocational rehabilitation process. Assistance can include funding for maintenance, training expenses, course fees and the purchase of special need items such as orthotic and prosthetic devices. VRS also provides funding to community agencies such as the Association for Community Living, the Learning Disabilities Association, Special Olympics and Challenge (Community Vocational Alternatives).

Services delivered through colleges, training programs, on-the-job situations, Challenge, etc., facilitate access to education and occupational opportunities to prepare adults for employment. Residential and supported independent living programs, life-skills workers, job coaches and tutors may also be used to assist participants in the rehabilitation process.

The process of repatriation and community placement of Yukon clients housed at Woodlands in British Columbia continued this year. Two clients returned to the territory. A contract was awarded to the Teegath Oh Zheh Society for the provision of a Residential Support and Day program

to assist these individuals on a 24-hour basis to maintain an independent lifestyle in their own rental home. Support programs also assist these individuals reintegrate into the commu-



nity. A Caregiver Course was offered at Yukon College for families, contract caregivers and other community agency representatives as part of the repatriation project.

The "options" phase of an overall review of rehabilitation services continued in 1989/90, with the initiation of an implementation-strategy development phase.

Health Services



The Health Services branch is responsible for health care insurance, health promotion, speech and hearing services, vital statistics and Whitehorse nursing home services. The branch also participates in health service delivery under program and cost-sharing agreements with the federal government. These services include community health nursing, communicable disease control, health education and mental, dental and environmental health.

Highlights for the 1989/90 fiscal year include the reorganization of the Health Services branch, the purchase of mammography equipment, the initiation of revisions to the medical travel policy, to the Chronic Disease program and to the Yukon's Mental Health Act.

Health Care Insurance

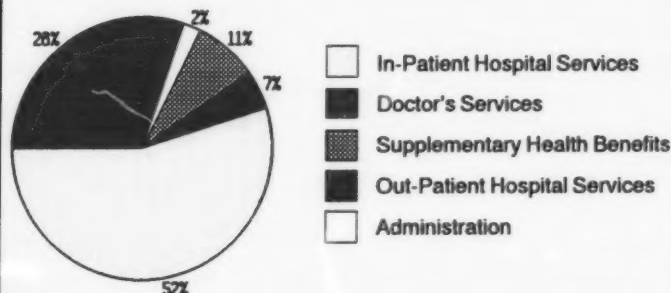
The major activity of the Health Services branch is the delivery of health care services. The purpose of the branch is to provide, ensure access to, coordinate or participate in the development of appropriate supportive health care, disease prevention and treatment services. These services assist Yukon residents in attaining maximum individual independence within their community setting.

Payments are made to physicians and hospitals for in- and out-patient diagnostic and treatment services. Funding is also provided for supplementary health benefits which include the cost of mental health care, the chronic disease and disability program, travel for medical treatment, pharmacare and extended health benefits for seniors.

The number of registered members insured under the Yukon Health Care Plan grew from 29,808 to 31,124 (an increase of 4.4 per cent). At year end, the number of Yukoners with disabilities or chronic illnesses registered under the Chronic Disease program was 1,807. Total expenditures under the health care insurance program rose from \$24,719,680 in 1988/89 to \$26,205,816 (an increase of six per cent).

Factors which contributed to this increase included general inflation, growth in the Yukon population, changes in medical claims patterns, and increases in the price of medical equipment and the cost of drugs.

Total Expenditures by Insurance Program



Extended Health Care Services

The Norman D. Macaulay Lodge in Whitehorse is a long-term care facility for senior citizens. Macaulay Lodge provides facility care to senior individuals who are unable to perform, or receive the necessary support in the community, with their activities or daily living.

Macaulay Lodge also provides an out-reach program to seniors who are living in the community or at Whitehorse General Hospital. This program consists of several components: respite care, supplementary assistance at Whitehorse General Hospital, consultative physio and occupational therapy services and Meals on Wheels.

The philosophy of the Lodge is to promote residents' independence, self-worth and quality of life. This year an occupational program and a physiotherapy program were initiated. These programs, along with nursing, recreational therapy, and medical services, provide the multi-disciplinary team approach to meet this philosophy.

There are 48 permanent care beds and two respite care beds for short-term stays. In 1989/90, the Lodge averaged 43 permanent residents.

Long-term health care is also offered at MacDonald Lodge in Dawson City, through the Regional Services unit of Community and Family Services.

Speech & Hearing Services

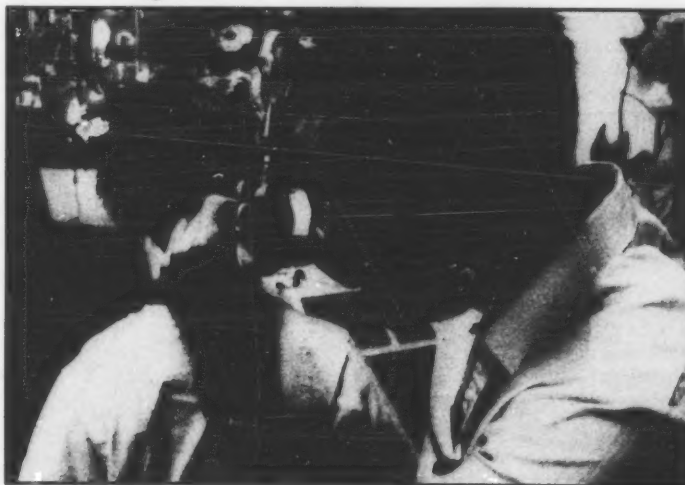
The Speech and Hearing Services clinic provides speech language pathology and audiology services to clients of all ages, including hearing assessments and hearing aid services.

A Speech Language Pathologist from this unit and one from the Special Services unit of the Department of Education, provide consultation, assessment and therapy to students in Yukon schools. Adult speech language pathology services are provided on-site to clients at Macaulay Lodge, the Whitehorse General Hospital, the Vocational Alternatives Program (Challenge), and at other locations as required. Services are also available at the clinic. Pre-school speech language pathology services are provided by the Child Development Centre.

Another successful Summer Language Program for communicatively handicapped school children was delivered in 1989/90. Clinic representa-

tives visited every community in the Yukon to provide screenings, assessments and consultations.

The clinic also acquired new, computerized audiological assessment equipment in 1989/90, to speed-up assessments and deal with backlogs.



Family Life Education

The Family Life Education program is a health promotion initiative which provides educational resources to children and adolescents, as well as to their parents, teachers and other adults in their lives. Its objective is to promote healthy sexuality and relationships.

This fiscal year, the program coordinator offered classroom presentations in Whitehorse, Old Crow, Carmacks, Carcross, Teslin and Haines Junction. The main topics were "Sexual Abuse" and "The Changes of Puberty". In 1989/90, 164 Whitehorse students and 245 rural students attended classes.

However, the current trend in family life education programming is

shifting from classroom sessions to cooperative community projects.

Public awareness initiatives included a "Teen Sexuality" display at F.H. Collins Secondary School, a Career Fair display on "Teaching Kids About Sex", and an information session on the "Canada Youth and Aids Study".

An AIDS Program Coordinator was hired in 1989/90. The AIDS Program, which is intended to reduce the risk of HIV infection in Yukon youth, included an extensive awareness campaign, the development of publicity materials and a radio talk-show on the subject of AIDS. A plan for on-going educational activities was prepared.

Vital Statistics

The Vital Statistics unit registers births, deaths, marriages and changes of name. As well, it issues marriage licences, birth and death certificates and burial permits.

In addition, the unit performs family history and other historical searches and supports health program planning through analysis of birth and death patterns.

YUKON VITAL STATISTICS

(Recorded by Calendar Year)

	1988	1989	1990
Births	528	489	568
Marriages	208	224	216
Deaths	137	95	122

Services Administered Jointly

Health & Welfare Canada, Medical Services Branch and the Government of the Yukon continued collaboration in the delivery of Yukon health programs throughout the 1989/90 fiscal year.

Through the cooperative effort of the territorial government and the Health Careers Program of Health and Welfare Canada, mathematics and science tutors were placed in a number of Yukon high schools to ensure that native students have the opportunity to pursue careers in the health field. As well, the program coordinator was invited to make health-career presentations to Yukon students.

The Communicable Disease Control Unit, housed within Whitehorse General Hospital, continued to collect territorial health statistics. This information was then made available to the Yukon government's Bureau of Statistics.

The AIDS Education Program continued to play a significant part in the

Communicable Disease Centre (CDC) programming delivered by Health and Welfare Canada. Through a cooperative effort with the Yukon government, an AIDS Hotline was established at the centre. The Hotline has made a valuable contribution to the Yukon's AIDS Education program.

Basic Trauma Life Support (BTLS) certification program continued to prepare communities for emergency health services. BTLS is a collaborative effort of YTG Ambulance Services, Yukon College and the Community Health Nursing Unit of Medical Services Branch. Throughout 1989/90, community volunteer ambulance attendants were trained and nurses were certified or recertified.

Work continued on the Community Health Information System introduced by Medical Services Branch. This service will track community health nursing activities and identify illness trends.

Appendix 1

FINANCIAL STATEMENT Health and Social Services for the Year Ending March 31, 1989

	<u>1989/90</u>	<u>1988/89</u>
Operations and Maintenance Expenditures		
Policy and Administration Services	\$1,480,723	\$1,148,661
Community and Family Services	8,810,681	6,928,965
Social Services	7,462,942	6,584,946
Health Services	31,105,074	29,154,201
Juvenile Justice	2,890,890	2,720,919
Sundry Adjustments	(339,391)	88,527
TOTAL	\$51,410,919	\$46,626,219
Operation and Maintenance Recoveries	\$13,787,787	\$12,676,200
Operation and Maintenance Net	<u>\$37,623,132</u>	<u>\$33,950,019</u>
Revenues		
Registrations and Fees	\$28,503	\$36,795
YHCIP Interest	3,784	-
	<u>\$32,287</u>	<u>\$36,795</u>
Capital Expenditures	\$2,414,918	\$3,282,068
Capital Recoveries	\$0	\$1,919,343
Capital Net	<u>\$2,414,918</u>	<u>\$1,362,725</u>
NET EXPENDITURES	<u>\$40,005,763</u>	<u>\$35,275,949</u>

Appendix 2

STATEMENT OF REVENUE AND EXPENDITURES HEALTH CARE INSURANCE PROGRAMS HEALTH SERVICES BRANCH for the Year Ending March 31, 1990

	<u>1989/90</u>	<u>1988/89</u>
Program Revenue		
Insured Health - EPF* Cash Transfer	\$6,373,000	\$6,824,000
YHCIP Interest	7,784	0
Total Revenue	6,380,784	6,824,000
Program Recoveries		
Native Hospital Care	\$1,694,096	\$1,760,708
Native Medical Care	795,785	870,869
Reciprocal Billings**	916,438	789,203
YHIS - 3rd Party - Hospital	47,996	68,222
YHCIP - 3rd Party - Physicians	12,954	22,042
YHCIP - 3rd Party - Travel	961	5,195
Administrative Recoveries	0	72
Total Recoveries	\$3,468,230	\$3,516,311
Total Revenue and Recoveries	\$9,849,014	\$10,340,311
Program Expenditures		
Payments to Physicians	7,133,360	6,282,609
Reimbursements to Residents	19,824	24,397
Payments to Dentists	49,478	60,833
In-Patient Hospital Services	13,874,294	13,451,578
Out-Patient Hospital Services	1,850,568	1,751,827
Health Benefits Programs	2,711,238	2,617,077
Administration	567,054	531,356
Total Expenditures	\$26,205,816	\$24,719,677
Net Government of Yukon Expenditures	<u>\$16,356,802</u>	<u>14,379,366</u>

* Established Program Financing

** Reciprocal medical claims recovery - new accounting procedure implemented in 1989/90; 1988/89 amounts have been adjusted to reflect the change in procedure.

Appendix 3

CONTRIBUTIONS TO NON-GOVERNMENT ORGANIZATIONS 1989/90

AGENCY	AMOUNT
Champagne/Aishihik Social Services Society	\$166,000
Child Development Centre	581,608
Crossroads Society	362,250
Whitehorse Transit Commission (Handy Bus)	86,997
Yukon Association for Special Needs People	63,123
- Learning Disabilities Association	
- Yukon Association for Community Living	
- Yukon Special Olympics	
Yukon Council on Aging - Seniors' Information Centre	19,000
Yukon Family Services Association	132,900
Yukon Rehabilitation Centre (Challenge)	286,294
Yukon Women's Transition Home Society	336,170
TOTAL	\$2,034,342

An additional \$615,054 was contributed for various community development projects in the areas of substance abuse, juvenile justice, family and children's services, and the Child Care Strategy.

Appendix 4

STATUTES ADMINISTERED BY THE DEPARTMENT OF HEALTH & SOCIAL SERVICES

Change of Name Act	Mental Health Act
Children's Act	Public Health Act
Day Care Act (Child Care Act, July 1990)	Rehabilitation Services Act
Young Offenders Act (Canada)	Seniors' Income Supplement Act
Health Care Insurance Plan Act	Social Assistance Act
Hospital Act	Travel for Medical Treatment Act
Hospital Insurance Services Act	Vital Statistics Act
Marriage Act	Young Offenders Agreement Act
Pioneer Utility Grant Act	Young Persons Offenses Act

Appendix 5

DEPARTMENTAL BOARDS AND COMMITTEES

Day Care Services Board
(Yukon Child Care Board, July 1990)
Diversion Council for Yukon
Health & Social Services Council
Medical Travel Audit Committee
Mental Health Review Board
Ministerial Advisory Committee
on Substance Abuse
Pharmacare Advisory Committee

Physician Fee Schedule Committee
Ministerial Committee on AIDS
Rehabilitation Services Board
Senior Placement Committee
Social Assistance Appeal Board
Social Assistance Appeal Committee #1
Social Assistance Appeal Committee #2
Training and Selection Committee
Yukon Advisory Council on Indian Child Welfare

Appendix 6

REGIONAL SOCIAL SERVICES OFFICES and FACILITIES

Carcross

Carcross Band Recreation Hall
General Delivery, Carcross, Yukon Y0B 1B0
821-4301

Carmacks

Tracy Store, Lower Floor
General Delivery, Carmacks, Yukon Y0B 1C0
863-5800

Dawson City

Liquor Store Building
Box 339, Dawson City, Yukon Y0B 1G0
993-5543 or 993-5546

Macdonald Home for Seniors
5th Avenue, P.O. Box 310
Dawson City, Yukon Y0B 1G0
993-5345

Faro

Liquor Store Building
Box 148, Faro, Yukon Y0B 1K0
994-2749 or 994-2789

Haines Junction

Haines Junction Health Centre
Box 5445, Haines Junction, Y.T. Y0B 1L0
634-2203 or 634-2204

Mayo

Yukon Government Building
Box 9, Mayo, Yukon Y0B 1M0
996-2283

Old Crow

Nursing Station Building
General Delivery, Old Crow, Yukon Y0B 1N0
966-3806

Pelly Crossing

Selkirk Indian Band Building
General Delivery, Pelly Crossing Y0B 1S0
537-3300

Ross River

Mackenzie Building
General Delivery, Ross River, Yukon Y0B 1S0
969-2291 or 969-2292

Teslin

Old Co-op Building
General Delivery, Teslin, Yukon Y0A 1B0
390-2588

Watson Lake

Spahmann Building
Box 305, Watson Lake, Yukon Y0A 1C0
536-2232 or 536-7955

Watson Lake Group Home
Box 355, Watson Lake, Yukon Y0A 1C0
536-7580

Appendix 7

WHITEHORSE OFFICES and FACILITIES

Minister's Office

Yukon Government Building
2071- 2nd Avenue
Whitehorse, Yukon
667-5307

Deputy Minister's Office

Yukon Government Building
2071- 2nd Avenue
Whitehorse, Yukon
667-5770

Mailing Address:

Health & Social Services
Deputy Minister's Office, H-1
P.O. Box 2703
Whitehorse, Yukon Y1A 2C6

Health Services

Financial Plaza, 4th Floor
204 Lambert Street
Whitehorse, Yukon
667-5209

Speech & Hearing Services

H-5, Royal Bank Building
2nd Floor, 4114-4th Avenue
Whitehorse, Yukon
667-5913

Family Life Education

H-11, #406 - 4 Hospital Road
Whitehorse, Yukon
668-7830

Macaulay Lodge

H-8, #2 Klondike Road
Whitehorse, Yukon
667-6810

Mailing Address:

Health and Social Services
Health Services Branch, H-2
P.O. Box 2703
Whitehorse, Yukon Y1A 2C6

Family & Children's Services

Family & Children's Services,
Placement & Support Services
Royal Bank Building, 4th Floor
4114 - 4th Avenue
Whitehorse, Yukon
667-3002

Regional Services

Royal Bank Building
4th Floor
4114-4th Avenue
Whitehorse, Yukon
667-8117

Placement Facilities

Receiving & Assessment Centre
5080 - 5th Avenue
Whitehorse, Yukon
667-2051

Klondike Road Group Home

16 Klondike Road
Whitehorse, Yukon
667-2123

Liard Road Group Home

52 Liard Road
Whitehorse, Yukon
667-2128

Lowe Street Group Home

502 Lowe Street
Whitehorse, Yukon
667-4882

Mogck Group Home

70 - 12th Avenue
Whitehorse, Yukon
633-4830

Mailing Address:

Health and Social Services
Community & Family Services
Branch, H-10
P.O. Box 2703
Whitehorse, Yukon Y1A 2C6

Social Services

Social Assistance, Seniors'
Serv.

Vocational Rehabilitation
Serv.

301 Jarvis Street
Whitehorse, Yukon
667-5674

Alcohol and Drug Services

H-3, Crossroads Building
6118 - 6th Avenue, Suite 5
Whitehorse, Yukon
667-5777

Detoxification Centre, H-7

502 Hoge Street
Whitehorse, Yukon
667-2336

Mailing Address:

Health and Social Services
Social Services Branch, H-1
P.O. Box 2703
Whitehorse, Yukon Y1A 2C6

Juvenile Justice

Tutshi Building, Suite 106
2131-2nd Avenue
Whitehorse, Yukon
677-3610

Young Offenders Facilities:

Na Dli Youth Centre H-9
90 Range Road
Whitehorse, Yukon
668-2377

501 Taylor Street
Whitehorse, Yukon
668-6291

Mailing Address:

Health and Social Services
Juvenile Justice Branch, H-6
P.O. Box 2703
Whitehorse, Yukon Y1A 2C6

Policy and Administration

Yukon Government Building
2071-2nd Avenue
Whitehorse, Yukon
667-5674

Mailing Address:

Health & Social Services
Policy & Administration
Branch, H-1
P.O. Box 2703
Whitehorse, Yukon Y1A 2C6

DEPARTMENTAL PUBLICATIONS

ADMINISTRATIVE SERVICES BRANCH

A Guide to Health and Social Services. January 1987

Review of Approaches to Social Service Performance Measures. February 1987

COMMUNITY AND FAMILY SERVICES BRANCH

Armitage, Andrew et al. Champagne/Aishihik Child Welfare Pilot Project; Evaluation and Recommendations. Victoria, B.C.: University of Victoria, June 1988

Choosing Child Care: A Parent's Guide (pamphlet)

Community Agency Innovations; program guidelines, 1989

Family and Children's Services Agreement between the Champagne-Aishihik Social Services Society and the Department of Health and Human Resources. April 1989

Foster Parent Newsletter (quarterly newsletter)

A Guide to Child Care Licensing: Child Care Centres, Family Day Homes. 1990

Opening a Family Day Home (pamphlet)

Room for One More? We Need Foster Parents (pamphlet)

Safe Places Program: Departmental Guidelines, Program Standards, and User's Guide. June 1989

We Care: Yukoners Talk About Childcare; presented by Child Care Consultation Panel, J. Hayden, chair.

Working Together; A First Year Review (of) the Yukon Child Care Strategy. January 1990

Yukon Children Need You ... Become a Foster Parent (poster)

Yukon Day Care Newsletter (quarterly newsletter)

HEALTH SERVICES BRANCH

Chronic Disease and Disability Benefits Program (pamphlet)

The Communication Disorders Clinic (pamphlet)

Don't Be Afraid About AIDS. Get the Facts - Information for Yukoners (pamphlet and poster)

Extended Health Care Benefits for Senior Citizens (pamphlet)

Family Life; Newsletter of Family Life Education and Family Life Program (quarterly)

Family Life Education Program Resource List. September 1988

Health Act Update (pamphlet)

Norman D. Macaulay Lodge Resident Information Handbook. 1990

Tobacco Use Reduction Strategy for the Yukon; prepared by Arctech Associates. April 1987

Travel for Medical Treatment (pamphlet)

The Yukon Health Act; explaining the proposed principles.

Yukon Health Care Insurance Plan: Benefits (pamphlet)

Yukon Hospital Insurance Services (pamphlet)

Yukon Pharmacare (pamphlet)

HUMAN RESOURCES BRANCH

Information Please ... A Handbook for Seniors.

Yukon Alcohol and Drug Services: Program Calendar 1989/90 (pamphlet)

Vocational Rehabilitation Services (pamphlet)

Yes, I Drink. Should I Be Concerned? (pamphlet)

Yukon Home Care Program (pamphlet)

JUVENILE JUSTICE BRANCH

Selected Populations and Profiles, 1985-1988. September 1988

Young Offenders Act (videotape); prepared by Nakai Players. March 1988

Young Offenders in Yukon; Profiles and Forecasts. May 1985

Youth Services (pamphlet)

Yukon Young Offender Program; An Overview (pamphlet)

Yukon Young Offender Program; Community Programs (pamphlet)

Yukon Young Offender Program; Probation (pamphlet)